

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Craig Reding Confirmation No.: 7856
Serial No.: 09/154,965 Art Unit: 2642
Filed: 17-Sep-1998 Examiner: W. Deane Jr.
Title: Methods and Apparatus for Automating the Servicing of...

STATUS INQUIRY

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

Please advise us in writing as to the status of the above-noted application.

A Decision on Petition to Withdraw the Holding of Abandonment was granted and mailed November 4, 2004. Therefore, the above-noted application should be in pending status. However, Applicant notes that the current status in the Patent Application Information Retrieval (PAIR) system is abandoned for failure to respond to Office Action.

Applicant respectfully requests that the abandoned status in PAIR be withdrawn and changed to pending status. Further, Applicant requests that examination of the application be resumed.

Respectfully submitted,

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